

PROVIDER CUSTOMER CONTACT CENTER MAIN LINE
855-848-5252
REFERRALS & AUTHORIZATIONS
855-848-5252 Option 1-2
CLAIMS & ELIGIBILITY
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CONNECT (PROVIDER PORTAL) / TECHNICAL SUPPORT
855-848-5252 Option 1-5-1 Connectsupport@alturamso.com
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CREDENTIALING
855-848-5252 Option 1-5-2 credentialing@altamed.org
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855-848-5252 Option 1-5-3 contracting@alturamso.com
MHA (MEDICARE HEALTH ASSESSMENT)/HCC/ RAF
RAP@alturamso.com
MEMBER CUSTOMER SERVICE CENTER
866-880-7805
PATIENT SERVICE CENTER FOR APPT & AFTERHOUR SERVS.
888-499-9303
HEALTH EDUCATION & WELLNESS
323-558-7606

PROVIDER CONTRACTING			
REGION 1 HOLLYWOOD	HOSPITAL / HOSPITALIST	REGION 15 NORTH O.C.	HOSPITAL / HOSPITALIST
Elizabeth Hong, Sr. PNA Elhong@alturamso.com (323) 629-5653	Hollywood Presbyterian Southern California of Culver City (Innovative Medical Solutions)	Kailan Williams, PNA Kwilliams@alturamso.com (323) 622-9037	KPC Anaheim, OC, & Chapman (Chest & Critical Care Consultants) Foothill Regional (Gurleen Jamarai, MD)
REGION 2 CHLA	HOSPITAL / HOSPITALIST	REGION 16 NORTH COASTAL	HOSPITAL / HOSPITALIST
Elizabeth Hong, Sr. PNA Elhong@alturamso.com (323) 629-5653	Children's Hospital Los Angeles	Danh Tran PNA Dtran@alturamso.com (714) 426-5464	Ft. Valley Regional Medical Center & South Coastal (Chest & Critical Care Consultants)
REGION 3 EAST L.A.	HOSPITAL / HOSPITALIST	REGION 17 SOUTH O.C.	HOSPITAL / HOSPITALIST
Richard Castilleja, Sr. PNA Rcastilleja@alturamso.com (323) 889-7888	White Memorial (Juan Silva, MD) Garfield Medical Center (None)	Danh Tran PNA Dtran@alturamso.com (714) 426-5464	None
REGION 4 EAST SAN GABRIEL	HOSPITAL / HOSPITALIST	REGION 20 WEST SAN GABRIEL	HOSPITAL / HOSPITALIST
Gabrielle Gonzales PNA Ggonzales@alturamso.com (213) 472- 0857	Emanate Queen of the Valley (Akbar Nassiry, MD) Emanate Foothill Presbyterian & Intercommunity (Mallu Reddy, MD)	Gabrielle Gonzales PNA Ggonzales@alturamso.com (213) 472-0857	Greater El Monte (Mohammad Chaudhry, MD) PIH Whittier (Mohammad Chaudhry, MD) Beverly (Hospitalist Group of Montebello dba Sunrise Medical Associates)

REGION 6 SOUTH L.A.	HOSPITAL / HOSPITALIST	REGION 19 SAN FERNANDO VALLEY	HOSPITAL / HOSPITALIST
Moises J. Herreros, Sr. PNA Mherrerros@alturamso.com (323) 974-2109	Memorial of Gardena (Shrikant Tamhane MD) Coast Plaza (Martin Zapata DO)	Alejandra Aguirre PNA Aaguirre@alturamso.com (310) 876-6707	Mission Community Medical Center (Innovative Medical Solutions) Pacifica Hospital of the Valley
REGION 22 OMNICARE		HOSPITAL / HOSPITALIST	
Rocio Sevilla, PNA Rsevilla@alturamso.com (323) 338-4141	Sachin Raheja, PNA Sraheja@alturamso.com (310) 900-4287	Pediatrics Chong Tak, MD William Perkins, MD	St Francis Medical Center Adult Hospitalist Muhammad Menon MD Mark Tsai MD David Razi MD Hector Castillo MD

ANCILLARY & HOSPITAL CONTRACTING		
EAST L.A. & SAN GABRIEL VALLEY REGIONS:		
Ariana Bonilla, Provider Contracts Manager Arayala@alturamso.com (323) 695-4571	FAMILY PLANNING/ HIV/ RADIOLOGY/ TRANSPORTATION/ DANCE THERAPY, & ALL OTHER ANCILLARY SPECIALTIES	
ORANGE COUNTY REGION:		
Letitia Williams, Sr. PNA lewilliams@alturamso.com (323) 480-1678	DME/ PHARMACY/ FOOD PROGRAM/ DIETICIANS/ PASTORAL SERVICES, & ALL OTHER ANCILLARY SPECIALTIES	
HOLLYWOOD/CHLA / SOUTH L.A REGIONS:		
Cherry Liu, PNA Cheliu@alturamso.com (323) 547-3851	LAB/ STOMP/ HANDYMAN/ CAREGIVERS/ AQUA THERAPY, & ALL OTHER ANCILLARY SPECIALTIES	
BEHAVIORAL HEALTH		
Ariana	Letitia	Cherry
LA Care Molina	Aetna CalOptima HealthNet	Anthem Blue Cross Blue Shield Blue Shield Promise